Sprint

User Guide

M320 by SAMSUNG

www.sprint.com

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Introduction

This *User Guide* introduces you to Sprint® service and all the features of your new phone. It's divided into four sections:

- *Section 1: Getting Started*
- *Section 2: Using Your Phone*
- *Section 3: Sprint Service Features*
- *Section 4: Safety and Warranty Information*

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

User Guide Note	Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and log on to My Sprint Wireless to access the most recent version of the user guide.
WARNING	Please refer to the Important Safety Information section on page 136 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following table outlines your phone's menu structure. For more information about using your phone's menus, see "Navigating Through the Menus" on page 18.

Voice Kit	
1: Voice Service	
2:Voice Memo	
1: Record	2: Review
Messaging	
1: Send Message	
1: Text Message	2: Picture Mail
3: VoiceSMS	
2: Text Message	
3: Picture Mail	
1: Inbox	2: Send Picture
4: VoiceSMS	

5: IM & Email	
1: PCS Mail	2: AOL
3: MSN	4: Yahoo!
5: Earthlink	6: Other
6: Chat & Dating	
7: Voicemail	
1: Call Voicemail	2: Clear Envelope
8: Settings	
1: Notification	
1. Message & Icon	2. Icon only
2: Sending Options	
1. Priority	2. Call Back #

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3: Preset Messages
1: Can't talk right now. Send me a message
2. Call me 3. Where are you?
4. Can you pick up 5. Meet me at
6: Let's get lunch.
7. The meeting has been cancelled.
8. I'll be there at 9. What time does it start?
10: I love you! 11: [Empty]
12. [Empty] 13. [Empty]
14. [Empty] 15. [Empty]
16: [Empty] 17: [Empty]
18. [Empty] 19. [Empty]
20. [Empty]

4: Edit Signature
1: On 2: Off

5: Message Alerts
1. Alert Volume 2. Alert Type
3. Reminder

6: Save In Outbox
1: Yes 2: No

7: Auto Erase
1: Yes 2: No

8: VoiceSMS Options
1: Speakerphone 2. From Name

Tools

1: Bluetooth

2: Today

3: Scheduler

4: Task List

5: Countdown

6: Memo Pad

7: World Time
1. DST Setting

8: Update Phone
1: Update Firmware 2: Update PRL

9: Alarm Clock
1: Alarm #1 2: Alarm #2
3. Alarm #3

0: Calculator

Pictures

1: Camera
Press the right softkey to view the following options:

1: Self Timer
1: Off	2: 5 Sec
3: 10 Sec	

2: Fun Tools
1. Fun Frames	2. Color Tones

3: Controls
1. Brightness	2. White Balance
3. Night Shot	

4: Settings
1. Resolution	2. Quality
3. Shutter Sound	4. View Mode

5: Review Pictures

2: My Pictures
1. In Camera	2. Saved to Phone

3: Online Albums
1. View Albums	2. Upload Picture

4: Order Prints

5: Settings and Info
1: Account Info
2: View Mode
1: Full Screen	2: Wide Screen

Call History

Web

Settings

1: Display
1: Main Screen
1: Screen Saver	2: Foregrounds
3: Incoming Calls	

2: Outer Screen
1: Screen Saver	2: Sub Contrast

3: Menu Style
1: 3x3 Black	2: List style

4: Brightness
5: Backlight
6: Dialing Font
1: Color	2: Size

7: PowerSave Mode	
1: On	2: Off

8: Keypad Light	
1. Flip open	2. 30 seconds
3. 15 seconds	4. 8 seconds
5: Off	

9: Language	
1. English	2. Español

0: Status Light	
1. On	2. Off

2: Sounds	

1: Volume	
1. Ringer	2. Earpiece
3. Headset	4. Speakerphone
5. Advanced	

2: Ringer Type	
1. Voice Calls	2. Messages
3. Schedule	4. Roaming
5. Vibration	

3: Alerts	
1: Beep each minute	2: Out of Service
3. Connect	4. Signal Fade/Call Drop
5. Power On/Off	

4: Keytones	
1: Tone Type	2: Tone Length
3. Tone Volume	

3: Bluetooth	

1: On/Off

2: Visibility

3: Device Name

4: Device Info

5: Trusted Devices

4: Messaging	

1: Notification	
1: Message & Icon	2: Icon only

2: Message Reminder	
1: Off	2: Once
3: Every 2 min	

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3: Callback Number	
1: None	2: XXXXXXXXXX
3. Other	
4: Auto-Delete	
1: Yes	2: No
5: Signature	
1: On	2: Off
6: Pre-set Message	
7: Draft Alert	
1: On	2: Off
8: Priority	
1: Normal	2: Urgent
9: Save in Outbox	
1: Yes	2: No
5: Text Entry	
1: Auto-Capital	
1: On	2: Off
2: Auto-Space	
1: On	2: Off

3: Dual Language	
1: None	2: Spanish
4: My Words	
5: Used word Dic.	
1: Yes	2: No
6: Display Candidate	
1: Display On	2: Display Off
7: Prediction Start	
1. 3rd letters	2. 4th letters
3. 5th letters	
8: Help	
6: Phone Information	
1: Phone Number	
2: Icon Glossary	
3: Version	
4: Advanced	
5: My Account	

7: More...

1: Accessibility

1: TTY	2: Voice Service

2: Airplane Mode

1: On	2: Off

3: Browser

1: Clear Bookmarks	2: Clear Cache
3: Clear Cookies	4: Edit Homepage

4: Call Setup

1: Auto Answer	2: Abbreviated Dialing
3: Call Answer	4: Contacts Match

5: Data

1: On Data	2: Net Guard
3: Update Data Profile	

6: Headset Mode

1: Turbo Button	2: Ringer Sound

7: Location

1: On	2: Off

8: Restrict and Lock

1: Voice	2: Data
3: Camera/Pictures	4: Lock my Phone

9: Roaming

1: Set Mode	2: Call Guard
3. Data Roaming	

0: Security

1: Change Lock Code	
2: Special Numbers	3: Erase/Reset

*: Navigation Keys

1. Up Navigation	2. Down Navigation
3. Left Navigation	4. Right Navigation

#: Wireless Backup

1: Subscribe	2: Learn More

My Content

1: Games

1: Get New Games	2. My Content Manager Games
3: Burnout Demo	4: Galaga DEMO by Namco
5: JEOPARDY! Deluxe	

2: Ringers

1: Get New Ringers	2: My Content Manager Ringers

3: Screen Savers

1: Get New Screen Savers
2: My Content Manager Screen Savers

4: Applications
1. Get New Applications
2: My Content Manager Applications

5: Messaging
1: Get New Messaging
2: My Content Manager Messaging

Contacts

In Use Menu
Press Options *(right softkey)* to display the following options:
1. Key Mute/Unmute   2. Turn Speaker On/Off 3. Set/Cancel Whisper 4: Call History   5: Contacts 6. 3-Way Call   7. Messaging 8. Voice Memo   9. Tools 0: Phone Info

Setting Up Service

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint service.

Setting Up Your Phone

1. Install the battery. (See "Installing the Battery" on page 16.)
   - Press the cover release and remove the battery cover from the back of the phone.
   - Insert the battery into the opening, making sure the connectors align. Gently press down to secure the battery.
   - Replace the battery cover and slide it forward until you hear a click.

2. Press [END] to turn the phone on.
   - If your phone is activated, it will turn on, search for Sprint service, and enter standby mode.
   - If your phone is not yet activated, see "Activating Your Phone" on page 3 for more information.

3. Make your first call.
   - Use your keypad to enter a phone number.
   - Press [TALK].

| Note | Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See "Charging the Battery" on page 17 for details. |

Activating Your Phone

- If you purchased your phone at a Sprint Store, your phone should be activated and ready to use.

- If you received your phone in the mail and it is for a new Sprint account or a new line of service, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.

- If you received your phone in the mail and you are activating a new phone for an existing number on your account, you will need to contact Sprint Customer Service to activate your new phone. There are two activation options:

  - From your computer's Web browser, go to www.sprint.com/activate and complete the onscreen instructions to activate your phone.

  - Dial 1-888-211-4727 from another phone to contact Sprint Customer Service to complete the phone activation.

When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, call Sprint Customer Service at 1-888-211-4727 for assistance.

| Tip | Do not press ▣ while the phone is being activated. Pressing ▣ cancels the activation process. |

| Note | If you are having difficulty with activation, contact Sprint Customer Service by dialing 1-888-211-4727 from any other phone. |

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, Sprint recommends that you set up your voicemail and personal greeting as soon as your phone is activated.

1. From standby mode, press and hold ▯▯.

2. Follow the system prompts to:
   - ▪ Create your passcode.
   - ▪ Record your name announcement.
   - ▪ Record your greeting.
   - ▪ Choose whether to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding ▯▯, bypassing the need for you to enter your passcode).

Note	Voicemail Passcode
	If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode. (Do not activate One-Touch Message Access.)

For more information about using your voicemail, see "Using Voicemail" on page 110.

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will create an account username and password when you sign on to *www.sprint.com*. (Click *Need to register for access?* to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at *www.sprint.com*.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 4 for more information on your voicemail password.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to *www.sprint.com* or call Sprint Customer Service at *1-888-211-4727*.

Getting Help

Managing Your Account

Online: www.sprint.com

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like Sprint Picture Mail, games, ringers, screen savers, and more.

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Setting Up Service

From Your Sprint Phone

∨ Press ⬛✱ shift ⬛4 GHI ⬛TALK to check minute usage and account balance.

∨ Press ⬛✱ shift ⬛3 DEF ⬛TALK to make a payment.

∨ Press ⬛✱ shift ⬛2 ABC ⬛TALK to access a summary of your Sprint service plan or get answers to other questions.

From Any Other Phone

∨ Sprint Customer Service: *1-888-211-4727.*

∨ Business Customer Service: *1-800-927-2199.*

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

Press ⬛4 GHI ⬛1 ✉ ⬛1 ✉ ⬛TALK .

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

Press ⬛0 Next + ⬛TALK .

For more information or to see the latest in products and services, visit us online at *www.sprint.com*.

Sprint

Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Your Phone

1. Earpiece
2. Signal Strength Indicator
3. Main LCD (display)
4. Navigation Key
5. Softkey (left)
6. MENU/OK
7. TALK Key
8. BACK Key
9. Keypad
10. Microphone
11. END/POWER Key
12. Softkey (right)
13. Battery Strength Indicator
14. Camera Lens
15. Volume Button
16. Sub LCD
17. Charger/Accessories Jack
18. Headset Jack
19. Side Camera Button

Key Functions

1. *Earpiece* lets you hear the caller and automated prompts.

2. *Signal Strength Indicator* represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.

3. *Main LCD (display)* displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.

4. *Navigation Key* scrolls through the phone's menu options and acts as a shortcut key from standby mode.

   - Press *Up* to access *Missed Alerts*.
   - Press *Down* to access *My Content*.
   - Press *Right* to launch the *Web*.
   - Press *Left* to launch *Send Text Message*.

5. *Softkey (left)* lets you select softkey actions or menu items corresponding to the bottom left line on the Main LCD.

6. *MENU/OK* lets you access the phone's menus and selects the highlighted choice when navigating through a menu.

7. *TALK Key* allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.

8. *BACK Key* deletes characters from the display in text entry mode. When in a menu, pressing the Back key returns you to the previous menu. This key also allows you to return to the previous screen in a data session.

9. *Keypad* lets you enter numbers, letters, and characters, and navigate within menus. Press and hold keys 0–9 for speed dialing.

10. *Microphone* allows other callers to hear you clearly when you are speaking to them.

11. *END/POWER Key* lets you turn the phone on or off, end a call, or return to standby mode. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.

12. *Softkey (right)* lets you select softkey actions or menu items corresponding to the bottom right line on the Main LCD.

13. *Battery Strength Indicator* represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.

14. *Camera Lens*, as part of the built-in camera, lets you take pictures and videos.

15. *Volume Button* allows you to adjust the ringer volume in standby mode (with the phone open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options.

16. *Sub LCD* lets you monitor the phone's status and see who's calling without opening the phone.

17. *Charger/Accessories Jack* allows you to connect a USB cable. *CAUTION!* Inserting an accessory into the incorrect jack may damage the phone.

18. *Headset Jack* allows you to plug in either a stereo headset (included) or an optional headset for convenient, hands-free conversations. *CAUTION!* Inserting an accessory into the incorrect jack may damage the phone.

19. *Side Camera Button* lets you activate the camera and video mode and take pictures and videos.

Viewing the Display Screen

Your phone's display screen provides information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip	*To view a list of your phone's icons and descriptions, from the main menu select* Settings > Phone Information > Icon Glossary.

indicates data services status. (The icon is animated while service is active.)

indicates your data connection is active (data is being transmitted).

indicates your data connection is active (data is being received).

indicates data connection is dormant (no data is being sent or received).

indicates your phone's location feature is on.

indicates your phone's location feature is off.

indicates your phone is using SSL (Secure Sockets Layer) protocol for client/server communication.

indicates you are "roaming" off the Sprint National Network.

indicates you have new text message.

indicates you have an urgent unread text message.

indicates there is an unread Text VoiceSMS message in your Inbox.

indicates the Text VoiceSMS message has been read.

indicates there is an unread VoiceSMS message in your Inbox.

indicates you have listened to the SMS Voice message.

indicates your message is locked.

indicates the ringer volume is set to vibrate.

indicates your phone is operating in TTY mode.

indicates your phone has a ringer volume set and the vibrate option is checked.

indicates the ringer is set at a level between 1 - 8 or that 1-Beep is selected.

indicates your phone's ringer is turned off and the vibrate option is enabled.

indicates your ringer is turned off and the vibrate option is not enabled (Silence Mode).

indicates the onboard microphone is muted.

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