



Printed in Mexico

LG Electronics

LG102

OWNER'S MANUAL



OWNER'S MANUAL

LG102

P/N : MFL67088701(1.0) MW

[www.lgusa.com](http://www.lgusa.com)

*Copyright ©2011 LG Electronics, Inc. All rights reserved.*

*LG and the LG logo are registered trademarks of LG Group and its related entities.*

*All other trademarks are the property of their respective owners.*



## **LG102 User Guide**

# Table of Contents

---

<b>Introduction</b> .....	<b>i</b>	Making and Answering Calls .....	18
<b>Your Phone's Menu</b> .....	<b>ii</b>	Entering Text .....	26
<b>Getting Started</b> .....	<b>1</b>	<b>Controlling Your Phone's Settings</b> .....	<b>30</b>
<b>Setting Up Service</b> .....	<b>2</b>	Sound Settings .....	30
Getting Started .....	2	Display Settings .....	34
Setting Up Your Voicemail .....	3	Location Settings .....	37
Getting Help .....	4	Messages Settings .....	38
<b>Your Phone</b> .....	<b>5</b>	Airplane Mode .....	40
<b>Your Phone: The Basics</b> .....	<b>6</b>	TTY Use .....	40
Front View of Your Phone .....	7	Phone Setup Options .....	41
Viewing the Display Screen .....	11	<b>Setting Your Phone's Security</b> .....	<b>44</b>
Features of Your Phone .....	12	Accessing the Security Menu .....	44
Turning Your Phone On and Off .....	13	Using Your Phone's Lock Feature .....	45
Using Your Phone's Battery and Charger .....	14	Using Special Numbers .....	46
Navigating Through Phone Menus .....	17	Erasing Phone Content .....	46
Displaying Your Phone Number .....	18	Resetting Default Settings .....	47

Resetting Your Phone .....	48	Dialing Services .....	60
<b>Managing History .....</b>	<b>49</b>	<b>Using the Phone's Calendar and Tools .....</b>	<b>62</b>
Viewing History .....	49	Using Your Phone's Calendar .....	62
History Options .....	50	Using Your Phone's Alarm Clock .....	65
Making a Call From History .....	50	Using Your Phone's Notepad .....	66
Viewing History Thread .....	51	Using Your Phone's Tools .....	66
Saving a Phone Number From History .....	51	<b>Using Your Phone's Voice Services .....</b>	<b>68</b>
Prepend a Phone Number From History .....	52	Managing Voice Memos .....	68
Erasing History .....	53	<b>Service Features .....</b>	<b>71</b>
<b>Using Contacts .....</b>	<b>54</b>	<b>Service Features: The Basics .....</b>	<b>72</b>
Adding a New Contact Entry .....	54	Using Voicemail .....	72
Finding Contact Entries .....	55	Using Text Messaging .....	77
Contact Entry Options .....	55	Using Caller ID .....	79
Adding a Phone Number to a Contact Entry .....	56	Responding to Call Waiting .....	80
Editing a Contact Entry's Phone Number .....	57	Making a Three-Way Call .....	80
Assigning Speed Dial Numbers .....	58	Using Call Forwarding .....	81
Editing a Contact Entry .....	59		
Selecting a Ringtone Type for an Entry .....	59		

**Data Services .....82**

Data Service Applications .....82

Getting Started With Data Services .....83

Downloading Content .....86

Exploring the Web .....87

Data Services FAQs .....89

**Safety and Warranty Information .....91**

**Important Safety Information .....92**

General Precautions .....92

Maintaining Safe Use of and Access to Your Phone94

Using Your Phone With a Hearing Aid Device ...96

Caring for the Battery .....97

Radiofrequency (RF) Energy .....98

Owner's Record .....99

**Manufacturer's Warranty .....100**

Manufacturer's Warranty .....100

# Introduction

---

This **User Guide** introduces you to your wireless service and all the features of your new phone. It's divided into four sections:

- ◆ **Section 1:** Getting Started
- ◆ **Section 2:** Your Phone
- ◆ **Section 3:** Service Features
- ◆ **Section 4:** Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

# Your Phone's Menu

---

The following list outlines your phone's menu structure. For more information about using your phone's menus, see "Navigating Through Phone Menus" on page 17.

## 1. Contacts

## 2. Messaging

1. Voicemail
  1. Call Voicemail
  2. Voicemail Details
  3. Clear Icon
2. Send Message
  - Go to Contacts
3. Messages
4. Email & IM
5. Settings
  1. Reset Envelope
  2. Notification
  3. Callback Number
  4. Preset Messages
  5. Signature

## 3. My Stuff

1. Games
2. Ringtones
3. Applications
4. Wallpapers
5. Chat Flirt Fun

## 4. Web

## 5. Missed Alerts

## 6. Get Stuff

## 7. Re-Boost

## 8. History

## 9. Settings/Tools

1. Settings
  1. Display
    1. Main Screen

## 1. Wallpapers

2. Backlight
3. Menu Styles
4. Foregrounds
5. Picture ID

## 2. Keypad Light On/ Off

## 3. Language (Idioma)

1. English
2. Español

## 2. Sounds

## 1. Volume

1. Ringtone
2. Earpiece
3. Speakerphone
4. Keytones



- 5. Messaging/
- 6. Alarm & Calendar
- 7. Applications
- 8. Alerts
- 9. Power On/Off
- 2. Ringtone
  - 1. Incoming Calls
  - 2. Messaging
  - 3. Alarm & Calendar
- 3. Vibrate Type
  - 1. Incoming Calls
  - 2. Messaging
  - 3. Alarm & Calendar
- 4. Alerts
  - 1. Beep Each Minute
  - 2. Out of Service
  - 3. Connect
  - 4. Signal Fade/Call Drop
- 5. Keytones
  - 1. Tone Length
  - 2. Tone Volume
- 3. Airplane Mode

- 4. Messaging
  - 1. Reset Envelope
  - 2. Notification
    - 1. Message & Icon
    - 2. Icon Only
  - 3. Callback Number
  - 4. Preset Messages
  - 5. Signature
    - 1. None
    - 2. Custom
- 5. Keyguard
  - On / Off
- 6. Text Entry
  - 1. Auto-Capital
    - On / Off
  - 2. Auto-Space
    - On / Off
  - 3. Word Choice List
    - On / Off
  - 4. Word Prediction

- On / Off
- 5. Word Completion
  - On / Off
- 6. Word Scan
  - On / Off
- 7. Dual Language
  - On / Off
- 8. Prediction Length
  - 1. 2 + letter words
  - 2. 3 + letter words
  - 3. 4 + letter words
- 9. Use My Words
  - On / Off
- \*. My Words
- 0. Help
- 7. Phone Information
  - 1. Phone Number
  - 2. Icon Glossary
  - 3. Version
  - 4. Advanced

## 8. More...

1. TTY
2. Call Setup
  1. Auto-Answer
  2. Abbreviated Dialing
  3. Call Answer
  4. Contacts Match
3. Contacts Settings
  1. Speed Numbers
  2. Show Secret/Hide Secret / 3. Services
4. Data
  1. On/Off
  2. Update Profile
5. Headset Mode
6. Location
  - On / Off
7. Restrict and Lock
  1. Restrict Voice
  2. Lock Data
  3. Lock My Phone

## 8. Security

1. Lock My Phone
  2. Change Lock Code
  3. Special Numbers
  4. Edit Contacts List
  5. Delete/Reset
- ## 2. Tools
1. Alarm Clock
  2. Calculator
  3. Calendar
  4. Update Phone
  5. World Clock
  6. Voice Memo
  7. Notepad

Section 1

# Getting Started

# Setting Up Service

---

## In This Section

---

- ◆ Getting Started
  - ◆ Setting Up Your Voicemail
  - ◆ Getting Help
- 

**Setting up service on your new phone is quick and easy.**

This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact your service provider for assistance with your wireless service.


# Getting Started

---

## Unlocking Your Phone

If your phone is locked, the main display will say "- Locked-" after it is powered on.

Follow these easy steps to unlock your phone:

1. Press and hold  to turn the phone on.
2. Press **UNLOCK** (right soft key).

---

**Note:** To select a soft key, press the soft key button directly below the text that appears at the bottom left and bottom right of your phone's display screen. Soft key actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

---

3. Enter your four-digit lock code (For security purposes, the code is not visible as you type.).

---

**Tip:** If you can't recall your lock code, try using the last four digits of your wireless phone number or try 0000. If neither of these works, call your service provider.

---

## Setting Up Your Voicemail

---

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

### To set up your voicemail:

1. From standby mode, press and hold **1<sup>∞</sup>**.
2. Follow the system prompts to:
  - Create your passcode
  - Record your name announcement
  - Record your greeting

- Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding **1<sup>∞</sup>**, bypassing the need for you to enter your passcode)

---

### Voicemail Passcode

You'll create your voicemail password (or pass code) when you set up your voicemail. For more information or to change your voicemail password, please contact your service provider.

---

For more information about using your voicemail, see “Using Voicemail” on page 74.

# Getting Help

---

## Directory Assistance

You have access to a variety of services and information through Directory Assistance, including residential, business, and government listings, assistance with local or long-distance calls, movie listings, and hotel, restaurant, shopping, and major local event information. There may be a per-call charge, and you may be charged for airtime.

### To call your wireless Directory Assistance:

▶ Press **4** **ghl** **1** **oo** **1** **oo** **SEND** .

## Operator Services

Operator Services provides assistance when placing collect calls, when placing calls billed to a local telephone calling card or third party.

### To access your wireless Operator Services:

▶ Press **0** **next** **SEND** .

For more information, call your service provider.

Section 2

# Your Phone

# Your Phone: The Basics

---

## In This Section

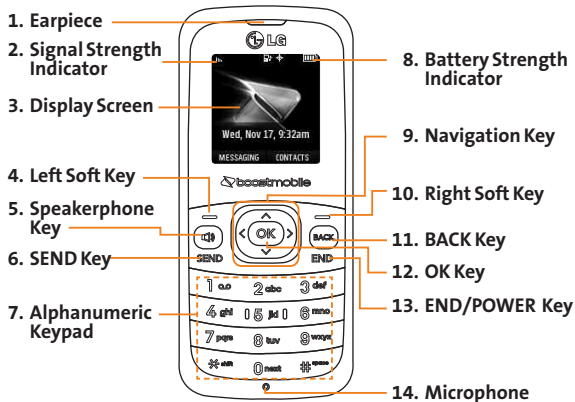
---

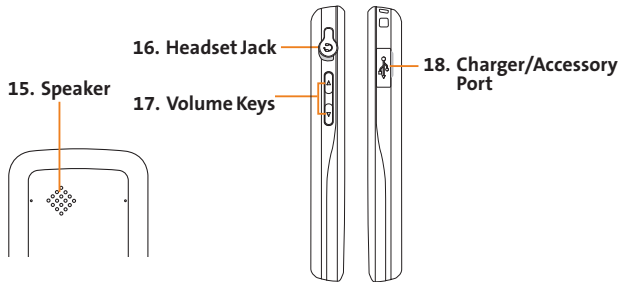
- ◆ Front View of Your Phone
  - ◆ Viewing the Display Screen
  - ◆ Features of Your Phone
  - ◆ Turning Your Phone On and Off
  - ◆ Using Your Phone's Battery and Charger
  - ◆ Navigating Through Phone Menus
  - ◆ Displaying Your Phone Number
  - ◆ Making and Answering Calls
  - ◆ Entering Text
- 

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.



# Front View of Your Phone





## Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Signal Strength Indicator** represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
3. **Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
4. **Left Soft Key** Use to access the Messaging menu from the Home screen. Performs the functions indicated by the text on the display immediately above it.


5. **Speakerphone Key** lets you turn Speakerphone mode on or off. From the Home screen, press once to go to Recent History.
6. **SEND Key** allows you to place or receive calls, answer Call Waiting, and use Three-Way Calling.
7. **Alphanumeric Keypad** lets you enter numbers, letters, characters, and navigate within menus.
8. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.
9. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from the Home screen.
  - Press **Up** to access **MESSAGING**.
  - Press **Down** to access **RECENT HISTORY**.
  - Press **Right** to launch **GET STUFF**.
  - Press **Left** to access **WEB**.
10. **Right Soft Key** use to access Contacts menu from the Home screen. Performs the functions indicated by the text on the display immediately above it.
11. **BACK Key** deletes characters from the display in text entry mode. When in a menu, pressing the BACK key returns you to the previous menu. This key also allows you to return to the previous screen while using the Web.

12. **OK Key** lets you access the phone's Main Menu from the Home screen and selects the highlighted choice when navigating through a menu.
13. **END/POWER Key** lets you turn the phone on or off, end a call, or return to the Home screen. While in the main menu, it returns the phone to the Home screen and cancels your input. When you receive an incoming call, press to ignore the call and send the incoming call to voicemail.
14. **Microphone** allows other callers to hear you clearly when you are speaking to them.
15. **Speaker** lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
16. **Headset Port** allows you to plug a headset for convenient hands-free conversations.
17. **Volume Keys** allow you to adjust the ringer volume in standby mode or adjust the voice volume during a call. The volume keys can also be used to scroll up or down to navigate through the different menu options.
18. **Charger/Accessory Port** allows you to connect the phone to the phone charger and to optional accessories, such as a USB cable.







## Viewing the Display Screen











Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:
















---

**Note:** To view a list of your phone's icons and descriptions, press  > **Settings/Tools** > **Settings** > **Phone Information** > **Icon Glossary**.

---

-  Shows your current signal strength (The more lines you have, the stronger your signal).
-  Indicates your phone cannot find a signal.
-  Indicates 3G Service is Activated.
-  Indicates 3G Service is Deactivated.
-  Indicates 3G Service is Unavailable.
-  Indicates Airplane Mode is On.

-  Indicates full battery.
-  Indicates low battery.
-  Indicates that the phone is set to Ringer Only.
-  Indicates that the phone is set to Vibrate Only.
-  Indicates that the phone is set to 1 Beep.
-  Indicates that the phone is set to 1 Beep & Vibrate.
-  Indicates that the phone is set to Vibrate All.
-  Indicates that the phone is set to Ringer Off.
-  Indicates that the phone is set to Silence All.
-  Indicates that the phone is set to Ringer & Vibrate.

-  Indicates a Calendar event is set.
-  Indicates a Missed Call Alert.
-  Indicates a New Urgent Message.
-  Indicates New Messages.
-  Indicates a New Text Message.
-  Indicates a New Voicemail.
-  Indicates an Urgent Message.
-  Indicates Location is set to On.
-  Indicates Location is set to Off.
-  Indicates TTY mode is set.
-  Indicates that Speaker is On.
-  Indicates an Alarm is set.
-  Indicates Missed Calls.
-  Indicates Incoming Calls.
-  Indicates Outgoing Calls.

## Features of Your Phone

---

Congratulations on the purchase of your phone. The LG102 by LG is an easy-to-use, lightweight and reliable phone that offers many significant features and service options. The following list previews some of those features of the phone:

- Data service provides access to the wireless Internet in digital mode.
- Voicemail and Text Messaging provide quick and convenient messaging capabilities.
- Games, ringtones, wallpapers, and other applications can be downloaded to make your phone as unique as you are. Additional charges may apply.

- Your Contacts List allows you to store up to 600 entries, with up to seven phone numbers per entry.
- The Calendar offers several personal information management features to help you manage your busy lifestyle.
- The Location feature works in connection with available location-based services.
- T9 Text Input lets you quickly type messages with one keypress per letter.
- Speed Numbers let you dial phone numbers with one or two keypresses.

## Turning Your Phone On and Off

---

### Turning Your Phone On

To turn your phone on:

- ▶ Press and hold  for approximately two seconds.


Once your phone is on, it may display “Looking for Service”, which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode—the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for service by pressing any key (when your phone is turned on).

## Turning Your Phone Off

To turn your phone off:

- ▶ Press and hold  for two seconds until you see the powering-down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

## Using Your Phone's Battery and Charger

---

**WARNING:** Use only manufacturer-approved batteries and chargers with your phone. The failure to use a manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

---

### Battery Capacity

Your phone is equipped with a Lithium-Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 4 hours 57 mins of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the



phone sounds an audible alert and then powers down.

---

**Note:** Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

---

---

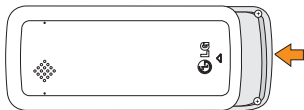
**Tip:** Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

---

## Installing the Battery

To install the battery:

- ▶ To install, gently push the battery cover up to remove it. Align the battery terminals with the terminals on the phone and push the battery down until it snaps into place.



## Removing the Battery

---

**WARNING:** Do not handle a damaged or leaking Li-Ion battery as you can be burned.


---

To remove the battery:

- ▶ Make sure the phone is off. To remove, gently push the battery cover up and use the fingernail cutout to lift the battery out. Put the battery cover back on.

## Charging the Battery

Your phone's battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon () blinks and the phone sounds a warning tone.

Always use a manufacturer-approved charger, travel charger, or vehicle power adapter to charge your battery.

## Using the Charger

To use the charger provided with your phone:

- ▶ Plug the smaller end of the AC adapter into the phone's charger/accessory port and the other end into an electrical outlet.

With the manufacturer-approved Li-Ion battery, you can recharge the battery before it becomes completely drained.

# Navigating Through Phone Menus

---


The Navigation Key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the Navigation Key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the Navigation Key right or left.





For a summary of your phone's menu, please see "Your Phone's Menu" on page ii.

## Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding

number on the phone's keypad. You may also select any item by highlighting it and pressing .

For example, if you want to view your last incoming call :

1. Press  to access the main menu.
2. Select **History** by pressing  or by highlighting it and pressing .
3. Select a call history entry and press .

## Backing Up Within a Menu

To go to the previous menu:

- ▶ Press .

To return to the Home screen:

- ▶ Press .

## Displaying Your Phone Number

---

Just in case you forget your phone number, your phone can remind you.

To display your phone number:

- ▶ Press **OK** > **Settings/Tools** > **Settings** > **Phone Information** > **Phone Number**. Your phone number and other information about your phone and account will be displayed.

## Making and Answering Calls

---

### Making Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press **SEND**.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number from standby mode. If you make a mistake while dialing, press **BACK** to erase one digit at a time. Press and hold **BACK** to erase the entire number.
3. Press **SEND** to dial the number.
4. Press **END** to end the call.

---

**Tip:** To redial the most recent number in the Recent History, press **SEND** twice.

---

You can also place calls from your phone by using Speed Numbers, from your Contacts, and using your Call History listings.

## Dialing Options

When you enter numbers in standby mode and press **OPTIONS** (right soft key), you will see a variety of dialing options appear on the phone's display screen.

---

**Tip:** To use Speed Numbers and dial a phone number from the Home screen, press and hold the Speed Number. If the Speed Number is two digits, enter the first digit, and then press and hold the second digit.

---


- **Save** allows you to enter a seven- or ten-digit number (phone number and area code) and save the phone number in your Contacts.
- **Hard Pause** allows you to enter a hard pause.
- **2-sec Pause** allows you to enter a two-second pause.

-or-

Press **SEND MSG** (left soft key) to create and send a text message to the dialed number.

## Answering Calls

To answer an incoming call:

1. Make sure your phone is on. If your phone is off, incoming calls go to voicemail.
2. Press  to answer an incoming call. Depending on your phone's settings, you may also answer incoming calls by pressing any number key.

Your phone can notify you of incoming calls in the following ways:

- The phone rings or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the caller's name is displayed. The caller's phone number may also be displayed, if available.

During an incoming call, the following options are also displayed. To select an option, highlight the option and press **OK**.

- **Answer** to answer the call.
- **Silence** to mute the Ringtone.
- **Send to Voicemail** to send the call to your voicemail box.

---

**Note:** When your phone is off, incoming calls go directly to voicemail.

---

## Ending a Call

To disconnect from a call when you are finished:

- ▶ Press **END**.

## Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display a Missed Call entry from the notification screen:

- ▶ Highlight the entry and press **OK**. To dial the phone number, press **SEND**.

To display a Missed Call entry from the Home screen:

1. Press **OK** > **Missed Alerts**.
2. Highlight the entry you wish to view and press **OK**.

## Calling Emergency Numbers

You can place calls to 911 (dial **9** **WXYZ** **1** **00** **1** **00** **SEND**), even if your phone is locked or your account is restricted.

---

**Note:** When you place an emergency call, your phone automatically enters Emergency mode.

---

During an emergency call, a list of menu options is displayed on-screen. To select an option, highlight the desired option and press **OK**. The following options are available.

- **My Phone Number** to display the phone's directory number.

To exit Emergency mode:

1. Press **END** to end a 911 call.
2. Press **Exit** (right soft key).

---

**Note:** When you are in Emergency mode, you can exit only from the options menu.

---

## Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for

utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take 30 seconds or more to determine and report your approximate location.


---

**IMPORTANT:** Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

---

## In-Call Options

Pressing **OPTIONS** (right soft key) during a call displays a list of available in-call features. To select an option, highlight the option and press

 . The following options may be available through the Options menu:

- **Speaker** to route the phone's audio through the speaker or through the earpiece.
- **Save** to save a phone number in your Contacts.
- **Contact Details** to display the contact details (If the contact is saved in the Contacts).
- **Main Menu** to display the phone's main menu.
- **3-Way Call** to initiate a three-way call.
- **Contacts** to display your Contacts list.
- **Voice Memo** to record the current conversation.
- **Phone Info** to check the phone number, version, etc.

---

**Warning!** Because of higher volume levels, do not place the phone near your ear during speakerphone use.

---

## End-of-Call Options

After a call, the phone displays the phone number and the duration of the call.

To select one of the following options after a call has ended, press **OPTIONS** (right soft key):

**New Group/ Contact Details (Save Contact)/  
Delete/ Delete All**

---

**Note:** Not all End-of-Call options are displayed for calls identified as No ID or Restricted.

---

## Saving a Phone Number

You can store up to 7 phone number entries per Contact and 600 Contacts entries in your phone. Each entry's name can contain 64 characters. Your phone automatically sorts the Contacts entries alphabetically.



### To save a number from the Home screen

1. Enter a phone number.
2. Press **OPTIONS** (right soft key), highlight **Save** and press **OK**.
3. Highlight **New Entry** for a new contact or **Existing Entry** to add a number to an existing contact and press **OK**.
4. Select **Mobile, Home, Work, Pager, Fax,** or **Other** for the phone label.
5. Enter a new contact name, or select the existing contact, and press **DONE** (left soft key) to save the new entry.

### Finding a Phone Number

You can search Contacts for entries by name.

1. While in the Home screen, press **CONTACTS** (right soft key) and enter the first letter or letters of an entry. The more letters you letter, the more specific the search.

2. To select an entry, highlight it and press **OK**. To dial a number, highlight it and press **SEND**. You may need to press the right or left Navigation Keys to select one of many phone numbers that a contact can have.

### Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:


- **Hard Pause** sends the next set of numbers only after you press **SEND TONES** (left soft key).
- **2-sec Pause** automatically sends the next set of numbers after two seconds.

---


**Note:** You can have multiple pauses in a phone number and combine two-second and hard pauses.

---

### To dial or saved phone numbers with pauses:

1. Enter the phone number.
2. Press **OPTIONS** (right soft key) > **Hard Pause** or **2-sec Pause** (Hard pauses are displayed as a "P" and two-second pauses as a "T").
3. Enter the additional numbers.
4. Press  to dial the number.

- or -

To save the number in your Contacts list, press **OPTIONS** (right soft key), highlight **Save** and press .



---

**Note:** When dialing a number with a hard pause, press **SEND TONES** (left soft key) to send the next set of numbers.

---



## Using Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.


- **Contacts Match** – Retrieve any number saved in your Contacts by entering only three consecutive digits of the number. Highlight a Contact entry and press  to dial the matching number.
- **Prefix** – Prefix the first five or six digits (for example, the area code and prefix) to any four or five digits you enter. Press  to dial the resulting number. See page 42 for instructions on how to set this up.

### To place a call using Contacts Match abbreviated dialing:

1. From the Home screen, enter at least three digits of a Contact entry's phone number.



- Use  to highlight contact match and press  to call the displayed number.



### To place a call using Prefix abbreviated dialing:

- Activate Abbreviated Dialing (see "Abbreviated Dialing" on page 42).
- From the Home screen, enter the last four or five digits of the number.
- Press .

## Dialing From Contacts

**Shortcut :** From the Home screen, press **CONTACTS** (right soft key) to list entries.

- Press  > **Contacts**.
- Highlight the entry you want to call and press  to dial the entry's default phone number.  
— or —

To dial another number from the entry, highlight the name and press , and then highlight a number and press .

## Using Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one keypress for locations 2-9, or two keypresses for locations 10-99.

To use One-Touch Dialing for speed dial locations 2-9:

- Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows "Connecting..."

To use Two-Touch Dialing for speed dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows “Connecting...”.

## Entering Text

---


### Entering Text With the Alphanumeric Keypad

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contact entry or when using text messaging).

To change the character input mode:

1. When in a text entry field, press **Mode** or **OPTIONS** (right soft key) and select **Text Mode** to change the character input mode.
2. Select one of the following options:
  - **Abc** to cycle through the alpha characters associated with the letters on the keypad.
  - **T9Word** to enter text using a predictive text entering system that reduces the amount of keys that need to be pressed while entering a word.
  - **123** to enter numbers by pressing the numbers on the keypad.
  - **Symbols** to enter symbols.
  - **Emoticon** to enter colorful emoticons.
  - **Settings** to change messaging settings.

---

**Tip:** When entering text, press the  key to change letter capitalization (**Abc** > **ABC** > **abc**).

---

## Entering Characters Using T9 Text Input

T9 Text Input Mode lets you enter text in your phone by pressing keys just once per letter.

T9 Text Input analyzes the letters you enter using an intuitive word database and provides words that match the entry (The word may change as you type).

To enter a word using T9 Text Input:

1. Select the **T9 Word** input mode (See “To change the character input mode:” on page 26).
2. Press the corresponding keys once per letter to enter a word. For example, to enter the word “Bill,” press **2 abc** **4 ghi** **5 jkl** **5 jkl**. If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to delete an entire entry.

If the word you want is not selected after you have entered all the letters, press **0 next** to scroll through additional word selections. To accept a word and insert a space, press **# space**.

## Adding a Word to the T9 Database







If a word you want to enter is not displayed as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the T9 Text Input database:

1. Press the corresponding keys, when the desired word does not appear, scroll down the drop-down list and select **Add Word?**
2. Clear the current entry and type in the desired word.
3. Press **SAVE** (left soft key)
4. The word will appear as an option the next time you scroll through options during Predictive Text Input.













For more information about T9 Text Input, visit the Nuance site at [www.T9.com](http://www.T9.com).

## Entering Characters Using ABC Mode

1. Select **Abc** mode (See "To change the character input mode:" on page 26).
2. Press the corresponding keys repeatedly until the desired letter appears. For example, to enter the word "Bill," press  twice,  three times,  three times, and  three times again. If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.

After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters toggle in the following order:

 . , @ 1 ' ? ! * # /	 PQRS 7
 ABC 2	 TUV 8
 DEF 3	 WXYZ 9
 GHI 4	 0
 JKL 5	 Space
 MNO 6	 Shift

## Entering Numbers, Symbols, Smileys, Emoticons, Preset Messages

### To enter numbers:

- ▶ Select **123** mode and press the appropriate number key on the keypad (See "To change the character input mode:" on page 26).

### To enter symbols:

- ▶ Select **Symbols** mode (See "To change the character input mode:" on page 26). To enter a symbol, scroll through the available symbols and press **OK** or press the corresponding number key on the keypad.

### To enter Emoticons:

- ▶ Select **Emoticons** mode (See "To change the character input mode:" on page 26). To enter an emoticon, scroll through the available emoticons and press **OK** or press the corresponding number key on the keypad.

### To enter preset messages:

1. Press **OPTIONS** (right soft key) and select **Add Preset Messages**.
2. Highlight the desired preprogrammed message and press **OK**.

---

**Note:** Preset messages make composing text messages even easier by allowing you to enter preset messages. You can add a preset a message of your own. For more information on preset messages, please see "Managing Preset Messages" on page 39.

---

# Controlling Your Phone's Settings

---

## In This Section

---

- ◆ Sound Settings
  - ◆ Display Settings
  - ◆ Location Settings
  - ◆ Messages Settings
  - ◆ Airplane Mode
  - ◆ TTY Use
  - ◆ Phone Setup Options
- 

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

## Sound Settings

---

### Ringtones

Ringtones help you identify incoming calls and messages. You can assign ringtones to individual Contact entries, types of calls, and types of messages.

### Selecting Ringtones for Incoming Calls

Your phone provides a variety of ringtone options that allow you to customize your ringtone and volume settings. These options allow you to identify incoming calls by the ringtone.



To select a ringtone for incoming calls:

1. Press **OK** > **Settings/Tools** > **Settings** > **Sounds** > **Ringtone** > **Incoming Calls**.
2. Select **Contact Entries** or **Unknown #s** (You can identify incoming calls from contacts or unknown numbers by setting different ringtones).
  - **Contact Entries**
    - **Contacts with default ringer** Allows you to set a ringtone for all calls from all contacts.
    - **One Contact** You can set a specific ringtone for the calls from one specific contact.
  - **Unknown #s**
    - You can set a ringtone for anonymous calls.

3. Select a category and then use your Navigation Key to scroll through the available ringtones. A sample ringtone will sound as you highlight each option (depending on your current master volume settings).
4. Press **OK** to assign the desired ringtone.

### Assigning Ringtones to Contacts

1. Press **OK** > **Settings/Tools** > **Settings** > **Sounds** > **Ringtone** > **Incoming Calls** > **Contact Entries** > **One Contact**.
2. Highlight an entry and press **OK**.
3. Select a category and then use your Navigation Key to scroll through the available ringtones. You will hear a sample ringtone as you highlight each option (depending on your current master volume settings).
4. Press **OK** to assign the ringtone.

## Selecting Ringtones for Messaging

To select a ringtone for messaging:

1. Press **OK** > **Settings/Tools** > **Settings** > **Sounds** > **Ringtone** > **Messaging**.
2. Select **Voicemail** or **Messages**.
3. Select a category and then use your Navigation Key to scroll through the available ringtones. You will hear a sample ringtone as you highlight each option (depending on your current master volume settings).
4. Press **OK** to assign the ringtone.

## Key Tone Settings

You can adjust your phone's key tone volume settings.

To select a tone volume:

1. Press **OK** > **Settings/Tools** > **Settings** > **Sounds** > **Keytones**.
2. Select an option and press **OK**.
  - **Tone Length** to select a key tone length (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems).
  - **Tone Volume** to select a keypress volume level.

## Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Press **OK** > **Settings/Tools** > **Settings** > **Sounds** > **Volume**.
2. Select **Ringtone, Earpiece, Speakerphone, Keytones, Messaging, Alarm & Calendar, Applications, Alerts** or **Power On/Off**.
3. Using the Navigation Key, choose a volume level and press **OK**.

---

**Tip:** You can adjust the Ringtone volume in standby mode (or the Earpiece volume during a call) by using the volume keys on the left side of your phone.

---

## Alert Notification

Your phone can alert you with an audible tone when you connect, change service areas, every minute during a voice call, or when a call has been connected.

To enable or disable alert sounds:

1. Press **OK** > **Settings/Tools** > **Settings** > **Sounds** > **Alerts**.
2. Select **Beep Each Minute, Out of Service, Connect** or **Signal Fade/Call Drop** and press **OK**.
3. Select **On** or **Off** and press **OK**.

## Silence All

The phone's Silence All option allows you to mute all sounds without turning your phone off.

### To activate Silence All:

- ▶ Press the volume key down repeatedly in standby mode. The screen will display "Silence All".

### To deactivate Silence All:

- ▶ Press the volume key up repeatedly to select a desired volume level.

## Display Settings

---

### Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any keypress is made.

#### To change the display backlight setting:

1. Press **OK** > **Settings/Tools** > **Settings** > **Display** > **Main Screen** > **Backlight**.
2. Select a time setting and press **OK**.

#### To change the keypad light setting:

1. Press **OK** > **Settings/Tools** > **Settings** > **Display** > **Keypad Light**.
2. Press **ON/OFF** (left soft key).

---

**Note:** Long backlight settings affect the battery's talk and standby times.

---

## Changing the Display Screen

Your phone offers options to customize what you see on the display screen when in standby mode.

To change the display image :

1. Press **OK** > **Settings/Tools** > **Settings** > **Display** > **Main Screen** > **Wallpapers**.
2. Select **Preloaded** or **My Stuff**.
3. Use the Navigation Key to select an image and press **OK** to view the image. Once an image is displayed, you can use your Navigation Key to scroll through and view the other default images.
4. Press **ASSIGN** (left soft key) to assign the desired image.

## Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Press **OK** > **Settings/Tools** > **Settings** > **Display** > **Main Screen** > **Menu Styles**.
2. Press the left/right Navigation Key to select **Grid View** to view each main menu item as a grid or **List View** to view the main menu as a list and press **OK**.

## Changing the Clock Display

Choose whether you want your phone's clock to be displayed in analog mode, digital mode, or with the time and date.

To change the clock's appearance on the Home screen:

1. Press **OK** > **Settings/Tools** > **Settings** > **Display** > **Main Screen** > **Foregrounds** > **Clock**.
2. Highlight **Normal Clock**, **Analog Clock**, **Digital Clock** or **Dual Clock** and press **OK**.
3. Press **OK** to apply the clock display setting.

## Display Language

You can choose to display your phone's menus in English or in Spanish

To assign a language for the phone's display:

1. Press **OK** > **Settings/Tools** > **Settings** > **Display** > **Language (Idioma)**.
2. Highlight **English** or **Español** and press **OK**.

## Location Settings

---

Your phone is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.



---

**Note:** Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

---

To enable your phone's Location feature:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Location**. The Location disclaimer is displayed.
2. Read the disclaimer and press **CONTINUE** (left soft key).
3. Select **ON** or **OFF** (left soft key).

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, the  icon will be displayed.

# Messages Settings

---

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many text messages without placing a voice call.

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, letting you create a signature with each sent message, and letting you create your own preset messages, to name a few options.

## Setting Message Notification

When you receive a text message, your phone can notify you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

1. Press **OK** > **Settings/Tools** > **Settings** > **Messaging** > **Notification**.
2. Highlight **Message & Icon** or **Icon Only** and press **OK**.

## Callback Number

1. Press **OK** > **Settings/Tools** > **Settings** > **Messaging** > **Callback Number**.
2. Highlight **None**, **My Phone Number**, or **Other** and press **OK**.  
If you select **Other**, enter a number and press **OK**.

## Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:



1. Press **OK** > **Settings/Tools** > **Settings** > **Messaging** > **Signature** > **Custom**. If you do not wish to attach a signature to your outgoing messages, select **None**.
2. Enter your signature and press **OK** (See “Entering Text” on page 26).

## Managing Preset Messages

Your phone is loaded with 17 preset messages to help make sending text messages faster and easier. These messages, such as “Where are you?,” “I am on my way,” and “Meet me at,” can be customized or deleted to suit your needs. You can even add your own preset messages to the list.

To edit or delete a preset message:

1. Press **OK** > **Settings/Tools** > **Settings** > **Messaging** > **Preset Messages**. The list of preset messages is displayed.
2. To edit or delete a preset message, highlight it and press **OPTIONS** (right soft key).
3. Select **Edit** and edit the selected message (see “Entering Text” on page 26), and press **OK**.  
– or –  
Highlight **Delete** and press **OK**. Then press **DELETE** (left soft key).

To add a new preset message:


1. Press **OK** > **Settings/Tools** > **Settings** > **Messaging** > **Preset Messages**. The list of preset messages is displayed.
2. To add a new message, press **ADD** (left soft key).


3. Enter your message (see “Entering Text” on page 26), and press **SAVE** (left soft key). Your new message will be added to the beginning of the list.

## Airplane Mode

---

Airplane Mode allows you to use many of your phone’s features, such as Games, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

1. Press  > **Settings/Tools** > **Settings** > **Airplane Mode**. The Airplane Mode disclaimer is displayed.
2. Read the disclaimer and press **CONTINUE** (left soft key).

3. Highlight **On, Off, or On Power Up** and press  .

While in Airplane Mode, your phone’s Home screen will display “Phone Off.”







## TTY Use

---


ATTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard-of-hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone’s headset jack. If this cable was not provided with your TTY device, contact your TTY

device manufacturer to purchase the connector cable.

When establishing your wireless service, please call your service provider via the state Telecommunications Relay Service (TRS) by first dialing    .

To turn TTY Mode on or off:

1. Press  > **Settings/Tools** > **Settings** > **More...** > **TTY**. An informational message is displayed.
2. Press **CONTINUE** (left soft key).
3. Select **Enable TTY** to turn TTY mode on or select **Disable TTY** to turn TTY mode off.

---

**Note:** In TTY Mode, your phone will display the TTY access icon when a TTY device is connected to the headset jack.

---

---

**Note:** If TTY Mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

---



## Phone Setup Options

---

### Auto-Answer Mode

You may set your phone to automatically pick up incoming calls when connected to a hands-free headset.

To set Auto-Answer mode:

1. Press  > **Settings/Tools** > **Settings** > **More...** > **Call Setup** > **Auto-Answer**.
2. To select an option, highlight it and press  .
  - **Off** to disable Auto-Answer.
  - **Headset** to answer calls automatically when the phone is connected to a hands-free device. Remember, your phone will answer calls in Auto-Answer mode even if you are not present.

## Abbreviated Dialing

This allows you to dial a number quickly by having the phone auto-dial the first 5 or 6 digits, so you only have to dial the last 5 or 4 digits of a phone number.

To set your abbreviated dialing options:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Call Setup** > **Abbreviated Dialing**.
2. Select **ON** (left soft key) and enter a five- or six-digit number (for example, area code and prefix) and press **OK**.

## Call Answer Mode

You can determine how you would like to answer incoming calls on your phone.

To set call answer mode:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Call Setup** > **Call Answer**.
2. To select an option, highlight it and press **OK**.
  - **Any Key** to allow an incoming call to be answered by pressing any key (except the volume keys, the BACK key or **END**).
  - **TALK Only** to require **SEND** to be pressed to answer all incoming calls.

## Contacts Match

This allows you to turn the contacts matching feature on or off.

To set your contacts match options:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Call Setup** > **Contacts Match**.
2. Select **ON** or **OFF** (left soft key).

## Text Entry

This allows you to customize text entry.

1. Press **OK** > **Settings/Tools** > **Settings** > **Text Entry**.
2. Highlight **Auto-Capital**, **Auto-Space**, **Word Choice List**, **Word Prediction**, **Word Completion**, **Word Scan**, **Dual Language**, **Prediction Length**, **Use My Words**, **My Words**, or **Help** and press **OK**

# Setting Your Phone's Security

---

## In This Section

---

- ◆ Accessing the Security Menu
  - ◆ Using Your Phone's Lock Feature
  - ◆ Using Special Numbers
  - ◆ Erasing Phone Content
  - ◆ Resetting Default Settings
  - ◆ Resetting Your Phone
- 

**By using the security settings on your phone, you receive peace of mind without sacrificing flexibility.** This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

# Accessing the Security Menu

---

All of your phone's security settings are available through the Security menu. You must enter your Lock Code to view the Security menu.

To access the Security menu:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Security**.
2. Enter your Lock Code to display the Security menu.

---

**Tip:** If you can't recall your Lock Code, try using the last four digits of your wireless phone number or try 0000. If neither of these works, call Boost Customer Care at 1-888-BOOST-4U (1-888-266-7848).


---

# Using Your Phone's Lock Feature

---

## Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911 or special numbers.

1. Press  > **Settings/Tools** > **Settings** > **More...** > **Security** and enter your Lock Code.
2. Select **Lock My Phone** > **Lock Now**. To set your phone to lock the next time it is turned on, select **On Power Up**.


## Unlocking Your Phone

To unlock your phone:

1. From the Home screen, press **UNLOCK** (right soft key).
2. Enter your Lock Code.

## Changing the Lock Code


To change your Lock Code:

1. Press  > **Settings/Tools** > **Settings** > **More...** > **Security**, and then enter your Lock Code.
2. Select **Change Lock Code** and then enter your new Lock Code (twice).

## Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode (For information on special numbers, see “Using Special Numbers” on page 46).

To place an outgoing call in lock mode:

- ▶ To call an emergency number, or Special Number, enter the phone number and press .

## Using Special Numbers

---

Special Numbers are important numbers that you have designated as being “always available.” You can call and receive calls from Special Numbers even if your phone is locked.

You can save up to 10 Special Numbers.

To add or replace a Special Number:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Security**, and then enter your Lock Code.
2. Select **Special Numbers**.
3. Select a location for your entry.
4. Enter the number and press **OK**.

---

**Note:** There are no speed dial options associated with Special Numbers.

---

## Erasing Phone Content

---

Use the Security menu to quickly erase all the content you have created or stored in your phone.

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Security** and enter your Lock Code.
2. Select **Delete/Reset**.
3. To select an option, highlight it and press **OK**.
  - **Delete Private Browser Data** to erase browsing data.
  - **Delete Contacts** to delete all the contents of your Contacts list.
  - **Delete My Stuff** to delete all the contents in My Stuff.
  - **Delete Messages** to delete all messages.
  - **Delete Voice Memo** to delete all voice memos.



- **Reset All Settings** to erase all user preferences and restore them to factory defaults.
  - **Reset Phone** to erase all data from Contacts, Messaging, My Schedule, My Stuff, Tools, and Settings and set preference settings to factory defaults.
4. Select **DELETE** or **CONTINUE** and then **DELETE** (left soft key) to confirm the deletion.

## Resetting Default Settings

---

Resetting the current default settings restores all the factory defaults, including the ringtone types and display settings. Your Contacts, Call History, Calendar, and Messaging items are not affected.

To reset default settings:

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Security** and enter your Lock Code.
2. Select **Delete/Reset** > **Reset All Settings**.
3. Read the disclaimer and press **CONTINUE** (left soft key).
4. If you are certain that you would like to restore all the settings, press **RESET** (left soft key).

## Resetting Your Phone

---

Resetting the phone restores all the factory defaults, including the ringtone types and display settings. All data from Contacts, Messaging, Pictures, My Content, Tools, and Settings will be deleted, and preference settings will be set to factory defaults.

1. Press **OK** > **Settings/Tools** > **Settings** > **More...** > **Security** and enter your Lock Code.
2. Select **Delete/Reset** > **Reset Phone**.
3. Read the disclaimer and press **CONTINUE** (left soft key).
4. If you are certain that you would like to restore all factory settings, select **RESET** (left soft key).

## Managing History

---

### In This Section

---

- ◆ Viewing History
  - ◆ History Options
  - ◆ Making a Call From History
  - ◆ Viewing History Thread
  - ◆ Saving a Phone Number From History
  - ◆ Prepend a Phone Number From History
  - ◆ Erasing History
- 

**Call History keeps track of incoming calls, calls made from your phone, and missed calls.** This section guides you through accessing and making the most of your Call History.

## Viewing History

---

You'll find the Call History feature very helpful. It is a list of phone numbers (or Contact entries) for the most recent calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list, and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contact entry name (if the phone number is in your Contacts).

To view a Call History entry:

1. Press **[OK]** > **History**.
2. Highlight the entry you wish to view and press **[OK]**.

---

**Note:** Call History only records calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phone's Incoming or Missed call logs.

---

**Note:** If you return a call from the voicemail menu, it will not appear in your phone's outgoing call log.

---

## History Options

---

For additional information and options on a particular call, open the Call History by pressing **OK** > **History**. This feature displays the date and time of the calls, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **OPTIONS** (right soft key), you can select from the following options:

- **New Group** allows you to create a new group with the highlighted contacts in your History.
- **Save Contact** to save the number if it is not already in your Contacts.

- **Contact Details** allows you to view the contact information.
- **Delete** to delete the entry.
- **Delete All** to delete the entries.

## Making a Call From History

---

To place a call from Call History:

1. Press **OK** > **History**.
2. Highlight an entry and press **SEND**.

---

**Note:** You cannot make calls from Call History to entries identified as **No ID** or **Restricted**.

---

## Viewing History Thread

---

To view the History Thread for a contact (or number), press **OK** > **History** > highlight an entry > **OK**. Your phone will display all events related to the contact. Press **OK** again to choose from the following options:

- Call
- Send Message
- Save Contact / Contact Details
- Prepend
- Delete

## Saving a Phone Number From History

---

Your phone can store up to 600 Contact entries. Contact entries can store up to a total of seven phone numbers each. Each entry's name can contain 64 characters.

To save a phone number from History:

1. Press **OK** > **History**, then use your Navigation Key to highlight a History entry and press **OK**.
2. Press **OPTIONS** (right soft key), highlight **Save Contact** and press **OK**.
3. Select **New Entry** to create a new Contact entry for the number or **Existing Entry** to save the number to an existing entry.
4. Use your Navigation Key to highlight the phone number type and then press **OK**.

5. Use the keypad to type in the new entry name and press **OK**.

– or –

Use your Navigation Key to scroll through your existing Contact entries, highlight a name, and press **OK**.

6. Use your Navigation Key to select other fields and press **OK** to edit them.
7. Press **DONE** (left soft key) to save the new entry.

After saving the number, the new contact entry will appear.

---

**Note:** You cannot save phone numbers already in your Contacts or from calls identified as **No ID** or **Restricted**.

---

## Prepend a Phone Number From History

---

If you need to make a call from History and you happen to be outside your local area code, you can prepend the number by adding the appropriate prefix.

To prepend a phone number from History:

1. Press **OK** >**History**, then highlight a History entry and press **OK**.
2. Press **OPTIONS** (right soft key) and scroll to **Prepend** and press **OK**.
3. Enter the prefix and press **SEND** to call the number.

– or –

Press **OPTIONS** (right soft key) and select **Save** to save the amended number in your Contacts.

## Erasing History

---

To erase individual History entries, see “History Options” on page 50. To erase the all History items, follow the steps below:

To erase History:

1. Press **OK** > **History**.
2. Press **OPTIONS** (right soft key) > **Delete All**.
3. If you are certain you want to erase the History, select **DELETE** (left soft key).

– or –

Select **CANCEL** (right soft key) to return to the previous menu.

# Using Contacts

---

## In This Section

---

- ◆ Adding a New Contact Entry
  - ◆ Finding Contact Entries
  - ◆ Contact Entry Options
  - ◆ Adding a Phone Number to a Contact Entry
  - ◆ Editing a Contact Entry's Phone Number
  - ◆ Assigning Speed Dial Numbers
  - ◆ Editing a Contact Entry
  - ◆ Selecting a Ringtone Type for an Entry
  - ◆ Dialing Services
- 

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts List, and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

## Adding a New Contact Entry

---

Your phone can store up to 600 Contact entries. Contact entries can store up to a total of seven phone numbers, and each entry's name can contain 64 characters.

To add a new entry:

1. Press **OK** > **Contacts** > **Add New**.
2. Highlight **New Contact** and press **OK**.
3. Enter a name for the new entry and press **OK** (See "Entering Text" on page 26).



4. Highlight **Add Number**, enter the phone number, and then press **OK**.
5. Select a number type (Mobile, Home, Work, Pager, Fax, or Other) and press **OK**.
6. Scroll down to additional fields and enter or edit information as desired.
7. Press **DONE** (left soft key).

---

**Shortcut:** You can also begin by entering the phone number in standby mode and selecting **Options > Save**.

---

After you have saved the number, the new Contact entry is displayed.

## Finding Contact Entries

---

There are several ways to find your Contact entries.

Follow the steps outlined in the sections below to find entries from the Contacts menu.



### Finding Entries














#### To find entries

1. Press **OK** > **Contacts**.
2. Use the keypad to type the Contact's name.
3. Matching names will be displayed. Highlight the contact and press **OK**.
4. To dial the entry's default phone number, press **SEND**.

## Contact Entry Options

---

To access a Contact entry's options, press  > **Contacts**, highlight the contact, press **OPTIONS** (right soft key), highlight **Edit Contact** and press .

-  **[Add Name]** to edit the contact name on the entry.
-  **[Add Number]** to add a phone number to the entry (See “Adding a Phone Number to a Contact Entry” on page 57).
-  **[Add Email]** to add an email address to the entry.
-  **Default Ringer** to assign a pre-programmed or downloaded ringer.
-  **Default Vibrate Type** to assign a specific Vibration type for incoming calls from the Contact.
-  **[Memo]** to add a note, street address, or other information.
-  **No Secret** to select whether or not to hide the Contact as a Secret contact.
-  **[URL]** to add a Web site's URL to the entry.
-  **[IM]** to add an instant messaging user name to the entry.
-  **[Address]** to add an address to the entry.
-  **[Birthday]** to add a birthday to the entry.
-  **[Job Title]** to add a job title to the entry.
-  **[Company]** to add an employer to the entry.

## Adding a Phone Number to a Contact Entry

---

To add a phone number to an entry:

1. Press **OK** > **Contacts** and highlight a contact entry.
2. Press **OPTIONS**(right soft key) > **Edit Contact** > **Add Number**.
3. Enter the new phone number and press **OK**.
4. Select a number type for the number and press **OK**.
5. Press **DONE** (left soft key) to save the new number.  
– or –

Press **OK** and press **OPTIONS** (right soft key), and select **Set Speed Dial** to assign a speed dial number for the number. Then, press **DONE** (left soft key) to save your new settings.

## Editing a Contact Entry's Phone Number

---

To edit an entry's phone number:

1. Press **OK** > **Contacts** and highlight a contact entry.
2. Press **OPTIONS** (right soft key) > **Edit Contact**.
3. Highlight the information field you wish to edit and press **OK**.
4. Press **BACK** to clear one digit at a time or press and hold **BACK** to erase the entire number then enter the new number.

5. Press **DONE** (left soft key) to save the number.

– or –

Press **OK** and **OPTIONS** (right soft key) for additional options. When you're finished, press **DONE** (left soft key) to save your contact.

## Assigning Speed Dial Numbers

---

Your phone can store up to 98 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using Speed Dialing” on page 25.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

### To assign a speed dial number to a new phone number:

1. Create a new Contact entry and add a phone number (See “Adding a New Contact Entry” on page 54).
2. Press **OPTIONS** (right soft key).
3. Highlight **Set Speed Dial** and press **OK**.
4. Select an available speed dial location and press **OK**.
5. Press **DONE** (left soft key) to save the new number.

### To assign a speed dial number to an existing phone number:

1. Go to Contacts and open a Contact entry.
2. Highlight the phone number for which you wish to assign a speed dial number and press **OPTIONS** (right soft key).
3. Highlight **Set Speed Dial** and press **OK**.

4. Highlight an available speed dial location and press **OK**.
5. Select **Done** to save the new speed dial number.

---

**Note:** If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select **REPLACE** (left soft key) to assign the location to the new phone number and delete the previous speed dial assignment.

---

## Editing a Contact Entry

---

To make changes to an entry:

1. Press **OK** > **Contacts** and highlight a Contact entry.
2. Press **OPTIONS** (right soft key) > **Edit Contact**.
3. Highlight the part of the entry you wish to edit (**Name, Group, Ringtone**, etc.) and press **OK**.
4. Add or edit the desired information and press **OK**.
5. Press **DONE** (left soft key) to save your changes.

## Selecting a Ringtone Type for an Entry

---

You can assign a ringtone to a Contacts entry so you can identify the caller by the ringer type (See “Ringtones” on page 30).

To select a ringer type for an entry:

1. Press **OK** > **Contacts** and highlight a Contact entry.
2. Press **OPTIONS** (right soft key) > **Edit Contact**.
3. Highlight the current ringtone type (🔔) and press **OK** to display the Ringer Type menu.
4. Choose the location of the ringer you wish to select and press **OK**.
5. Use your Navigation Key to scroll through available ringtones. When you highlight a ringtone type, a sample ringtone will sound.

6. Highlight a ringer and press **OK**.
7. Press **DONE** (left soft key) to save the new ringtone type.

## Dialing Services

---

Your Contact list is pre-programmed with contact numbers for various Services.


To dial a service from your Contacts:

1. Press **OK** > **Contacts** > **OPTIONS** (right soft key) > **Settings** > **Services**.
2. Select **Call Balance, Call Care, Call Re-Boost, Directory Assistance, Voicemail**.

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:

- **Call Balance** – 2<sub>abc</sub> 2<sub>abc</sub> 5<sub>jkl</sub>
- **Call Care** – 6<sub>mno</sub> 1<sub>op</sub> 1<sub>op</sub>
- **Call Re-Boost** – 2<sub>abc</sub> 3<sub>def</sub> 3<sub>def</sub>
- **Directory Assistance** – 4<sub>ghi</sub> 1<sub>op</sub> 1<sub>op</sub>
- **Voicemail** – 1<sub>op</sub>

2. Press  to place the call.

# Using the Phone's Calendar and Tools

---

## In This Section

---

- ◆ Using Your Phone's Calendar
  - ◆ Using Your Phone's Alarm Clock
  - ◆ Using Your Phone's Notepad
  - ◆ Using Your Phone's Tools
- 

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

# Using Your Phone's Calendar

---

## Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of important events.

To add an event:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calendar**.
2. Using your Navigation Key, highlight the day to which you would like to add an event and press **ADD** (left soft key).
3. Select a time for the event by highlighting the time field and pressing **OK**.
  - Using your keypad and/or Navigation Key, set the start and end time for the event and press **OK**.
4. Select a title for the event by highlighting **Content** and pressing **OK**.



- Enter the event title and press **OK**.
5. Select a repetition type for the event by highlighting the repeat field and pressing **OK**.
    - Highlight **None, Daily, Mon - Fri, Select Days, Weekly, Monthly, or Yearly** and press **OK**.
  6. Select an alarm time for the event by highlighting the alarm field and pressing **OK**.
    - Highlight **None, On time, 5 minutes, 10 minutes, 1 hour, 1 day, or 2 days** and press **OK**.
  7. Select a ringer type for the alarm by highlighting the ringer field and pressing **OK**.
    - Highlight a ring tone and press **OK** to select it.
  8. Press **SAVE** (left soft key) to save the event.

## Event Alerts

There are up to two ways your phone alerts you to scheduled events:

- By playing the assigned ringer.
- By illuminating the backlight.

## Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone can alert you and display the event summary. To silence the alarm and view the Alert, press **OK**.

When the alert goes off, press the appropriate soft key:

- **DISMISS** (right soft key) dismisses the notification.
- **SNOOZE** (left soft key) silences the alarm and schedules it to replay again in 9 minutes.

## Viewing Events

To view your scheduled events:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calendar**.
2. Using your Navigation Key, highlight the day for which you would like to view events and press **OK**. If you have events scheduled for the selected day, they will be listed in chronological order.

---

**Tip:** In the calendar view, days with events are marked with a triangle on the top left corner of the day.

---

3. To display the details of an event listed in the schedule, highlight it and press **OK**.

## Going to Today's Calendar Date

To go to the Calendar menu for today's date:

- ▶ Press **OK** > **Settings/Tools** > **Tools** > **Calendar** > **OPTIONS** (right soft key) > **Go to Today**.

## Erasing a Day's Events

To erase a day's scheduled events:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calendar**.
2. Using your Navigation Key, highlight the day for which you would like to erase events and press **OK**.

---

**Tip:** In the calendar view, days with events scheduled are marked with a triangle on the top left corner of the day.

---

3. Press **Options** (right soft key) > **Delete All**. An alert will appear notifying you of the number of events to be erased.
4. Select **DELETE** or **CANCEL** using the corresponding soft keys.

---

**Note:** If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "All events will be deleted. Continue?" Press **DELETE** (left soft key) to continue. If you only want to delete 1 event, select **Delete** during step 3.

---

## Deleting Events

To delete events scheduled before a specific time and date:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calendar** > **OPTIONS** (right soft key) > **Delete Old**.
2. Select the option to erase events older than **One day**, **One week**, **One month**, or **One year**. A dialog will be displayed to inform you how many old events have been erased.

## Deleting All Events

To delete all scheduled events:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calendar** > **OPTIONS** (right soft key) > **Delete All**.
2. Press **Delete** (left soft key) to delete all events.

## Using Your Phone's Alarm Clock

Your phone comes with an alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Press **OK** > **Settings/Tools** > **Tools** > **Alarm Clock**.
2. Select **Alarm 1**, **Alarm 2**, **Alarm 3** or **Quick Alarm**.
3. Turn the alarm on or off by highlighting the activation field and pressing **OK**.
  - Highlight **On** or **Off** and press **OK**.
4. Select a time for the alarm by highlighting the time field and pressing **OK**.
  - Using your keypad and/or Navigation Key, set the alarm time and press **OK**.
5. Select a repetition type for the alarm by highlighting the repeat field and pressing **OK**.

- Highlight **Once, Daily, Mon - Fri, Weekends** or **Select Days** and press **OK**.
6. Select a ringer type for the alarm by highlighting the ringer field and pressing **OK**.
  7. Press **SAVE** (left soft key) to save your alarm settings.

## Using Your Phone's Notepad

---

Your phone comes with a notepad you can use to compose and store reminders and notes to help keep you organized.

To compose a note:

1. Press **OK** > **Settings/Tools** > **Tools** > **Notepad** > **ADD**(left soft key).
2. Type your note using the alphanumeric keypad and press **SAVE** (left soft key).

To read a saved note:

1. Press **OK** > **Settings/Tools** > **Tools** > **Notepad**.
2. Highlight a note and press **OK**.

To delete saved notes:

1. Press **OK** > **Settings/Tools** > **Tools** > **Notepad**.
2. Highlight a note and press **OK**.
3. Press **OPTIONS**(right soft key) > **Delete**.
4. Press **DELETE** (left soft key).

## Using Your Phone's Tools

---

In addition to helping you be more efficient and organized, your phone offers useful and entertaining tools.

### Using EZ Tip Calculator

To quickly and easily calculate tip amounts:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calculator** > **Ez Tip Calculator**.

2. Use your keypad and Navigation Key to enter the bill amount and desired tip percentage. The correct tip will be calculated instantly.
3. If you're splitting the check, highlight **Split** and enter the number of people in your party. An equal split of the bill will be calculated and displayed automatically.

## Using the Calculator

Your phone comes with a calculator.

To use the calculator:

1. Press **OK** > **Settings/Tools** > **Tools** > **Calculator** > **Calculator**.
2. Enter numbers using your keypad.
  - Press **\*shift** to enter decimal points.
  - Press **#space** to change the numeric value from positive to negative.

3. Press **OK** for the total.
  - ▶ Navigation Key Function : Up(+)/ Down(-)/ Left(÷)/ Right(x)

## Using the World Clock

To view the time in over 50 different locations:

1. Press **OK** > **Settings/Tools** > **Tools** > **World Clock**.
2. Press **CITIES** (right soft key) to select a city.  
– or –  
Press the Navigation Key left or right to scroll through different time zones.
3. Press **SET DST** (left soft key).

# Using Your Phone's Voice Services

---

## In This Section

---

### ◆ Managing Voice Memos

---

This section includes easy-to-follow instructions on using managing voice memos.

## Managing Voice Memos

---

You can use your phone's recording capability to record brief memos to remind you of important events, phone numbers, or grocery list items.

### Recording Voice Memos

To record a voice memo:

1. Press **OK** > **Settings/Tools** > **Tools** > **Voice Memo** > **RECORD** (left soft key).
2. Wait for the beep and then start speaking. A timer is displayed so you know how long the recording is.

To end the recording of your memo:

- ▶ Press **STOP** (left soft key).

To record a conversation during a phone call:

- ▶ During a call, press **OPTIONS** (right soft key) and scroll to **Voice Memo** and press **OK** to begin recording.

---

**Note:** Please make sure to secure permission prior to recording the other party's voice during a call.

---

To end the recording of your conversation:

- ▶ Press **OPTIONS** (right soft key), scroll to **Stop Voice Memo** and press **OK** to end the recording.

---

**Note:** Your phone can store a total of **ten** minutes of memos.

---

## Voice Memo Options

To play the voice memos you have recorded:

1. Press **OK** > **Settings/Tools** > **Tools** > **Voice Memo**.
2. Highlight the voice memo you wish to listen to and press **OPTIONS** (right soft key) to choose between the following options.
  - **Set As** to assign the recording as a default ringer, a voicemail alert, a message alert, or a Contacts ringer.
  - **View Details** to view the selected voice memo information.
  - **Edit Title** to edit the selected voice memo title.
  - **Delete This** to erase the selected voice memo.

- **Delete Multiple** to delete multiple voice memos at once.
- **Delete All** to delete all recorded voice memos.
- **Memory Info** to view how much memory is used and available for recording voice memos.

– or –

Highlight the voice memo and press **OK** to play.

## Erasing Voice Memos

To erase all voice memos:

1. Press **OK** > **Settings/Tools** > **Tools** > **Voice Memo**.
2. Scroll to the voice memo you wish to delete and press **OPTIONS** (right soft key) > **Delete This, Delete Multiple, Delete All**.
3. Press **DELETE** (left soft key) to confirm that you want to erase the voice memo(s).



Section 3

## Service Features

## Service Features: The Basics

---

### In This Section

---

- ◆ Using Voicemail
  - ◆ Using Text Messaging
  - ◆ Using Caller ID
  - ◆ Responding to Call Waiting
  - ◆ Making a Three-Way Call
  - ◆ Using Call Forwarding
- 

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your wireless service. This section outlines basic features available.

## Using Voicemail

---

### Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Voicemail and personal greeting as soon as your phone is activated.


To set up your voicemail:

1. Press and hold **1<sup>oo</sup>**.
2. Follow the system prompts to:
  - Create your passcode.
  - Record your name announcement.
  - Record your greeting.

- Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding **1<sup>∞</sup>**, bypassing the need for you to enter your passcode).

## Voicemail Notification

There are several ways your phone can alert you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying  at the top of your screen.

## New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- ▶ Press and hold **1<sup>∞</sup>**.

---


**Note:** Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in your wireless service area.

---

## Retrieving Your Voicemail Messages

You can review your messages directly from your phone or from any other touch-tone phone. To dial from your phone, you can either speed dial your voicemail or use the phone menus.

## Using One-Touch Message Access

- ▶ Press and hold **1** . Your phone will dial your voicemail box.

## Using the Phone Menus to Access Your Messages


1. Press **OK** > **Messaging** > **Voicemail**.
2. Press **SEND** to listen to your messages.

---

**Note:** You may be charged for airtime minutes when you are accessing your voicemail from your phone.

---

## Using Another Touch-Tone Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press **#** .
3. Follow the voice prompts to access your mailbox.

---

**Tip:** When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

---

## Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see “Voicemail Menu Key” on page 76.

**1** 

Date/Time

**2** abc

Send Reply

**3** def

Advance

**4** ghi

Replay

**5** jkl

Rewind

**6** mno

Forward

**7** pqrs

Erase

**9** wxyz

Save

**\*** 

Cancel

**0** next

Help

**#** 

Skip

## Voicemail Options

Your phone offers several options for organizing and accessing your voicemail.

### Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

#### To turn Expert Mode on or off:

1. Press and hold **1<sup>∞</sup>** to access your voicemail. If your voicemail box contains any new or saved messages, press **\*<sup>shift</sup>** to access the main voicemail menu.
2. Enter your passcode.
3. Press **3<sup>def</sup>** to change your Personal Options, following the system prompts.
4. Press **3<sup>def</sup>** for Expert Mode.

5. Press **1<sup>∞</sup>** to turn Expert Mode on or off.

## Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

#### To clear the icon from the display screen:

1. Press **OK** > **Messaging** > **Voicemail** > **Clear Icon**.

## Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

### 1 ∞ Listen

1 ∞ Date & Time Information

2 abc Reply

4 ghi Replay

5 jkl Rewind

7 pqrs Erase

9 wxyz Save

0 next Options

### 3 def Personal Options

#### 1 ∞ Settings

1 ∞ Skip Passcode

2 abc Auto-Play

3 def Message Date & Time On/Off

4 ghi Change Passcode

6 mno Numeric Pages

\* shift Return to Personal Options Menu

#### 2 abc Greetings

1 ∞ Change Main Greeting

2 abc Change Recorded Name

\* shift Return to Personal Options Menu

#### 3 def Expert Mode On/Off

\* shift Disconnect

## Using Text Messaging

---

With text messaging, you can send instant text messages from your phone to other people's messaging-ready wireless phones -- and they can send messages to you. When you receive a new message, you will be notified (according to your notification settings).

In addition, text messaging includes a variety of preset messages, such as "I'm running late, I'm on my way," that make composing messages fast and easy. You can also create and customize your preset messages (up to 100 characters) on your phone.

### Composing Text Messages

1. Press **OK** > **Messaging** > **Send Message** and select a recipient:
  - **Go to Contacts** to select a recipient from your Contacts (Contacts entries must contain a wireless phone number or an email address).
  - **NEW ADDR** (right soft key) to use the keypad to enter the wireless phone number or email address of the person to whom you wish to send a message.
2. Press **OK**.
3. Enter the text you wish to send.
4. Press **SEND** (left soft key) to send the message.

## Accessing Text Message(SMS)

To read a text message:

- ▶ When you receive a text message, it will automatically display a notification on your phone's main display screen. To view received messages, press **OK** > **Messaging** > **Messages** and select the new messages.

To reply to a text message:

1. Press **OK** > **Messaging** > **Messages** and select the message you wish to reply to.
2. Press **REPLY** (left soft key) and enter your message.
3. Press **SEND** (left soft key) to send the message.

## Accessing Multimedia Messaging (MMS)

To read an MMS message:

- ▶ When you receive a message with picture, it will automatically display a notification on your phone's main display screen. To view received messages, press **OPTIONS** (right soft key) and select **Go**.



## Using Preset Messages

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add or edit preset messages:

1. Press **OK** > **Settings/Tools** > **Settings** > **Messaging** > **Preset Messages** > **ADD** (left soft key).
2. Enter your new message or changes and press **OK**.

## Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press **\*shift** **6mno** **7pqrs**.
2. Enter the number you want to call.
3. Press **SEND**.


To permanently block your number, call your service provider.

## Responding to Call Waiting

---

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

**To respond to an incoming call while you're on a call:**

- ▶ Press . This puts the first caller on hold and answers the second call.

**To switch back to the first caller:**

- ▶ Press  again.

---

**Tip:** For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by entering **\*70** before the number of the person you are calling. Call Waiting is automatically reactivated once you end the call.




---

## Making a Three-Way Call

---

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

**To make a Three-Way Call:**

1. Enter a number you wish to call and press .
2. Once you have established the connection, enter the second number you wish to call and press . This puts the first caller on hold and dials the second number.
3. When you're connected to the second party, press  again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all other callers are disconnected.

## Using Call Forwarding

---

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

### To activate Call Forwarding:

1. Press **\* shift 7 pqrs 2 abc** .
2. Enter the area code and phone number to which your future calls should be forwarded.

3. Press **SEND** . You will hear a tone to confirm the activation of Call Forwarding.

### To deactivate Call Forwarding:

1. Press **\* shift 7 pqrs 2 abc 0 next** .
2. Press **SEND** . You will hear a tone to confirm the deactivation.

---

**Note:** You may be charged a higher rate for calls you have forwarded.

---

## Data Services

---

### In This Section

---

- ◆ **Data Service Applications**
  - ◆ **Getting Started With Data Services**
  - ◆ **Downloading Content**
  - ◆ **Exploring the Web**
  - ◆ **Data Services FAQs**
- 

**Data service offers easy and amazing features you will really use.** These services – including messaging, games, downloadable ringtones and wallpapers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the available network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of data service.

## Data Service Applications

---

Here is a brief list of the application types available through your phone. For more information, please contact your service provider.

**Games** – Download exciting games with full-color graphics and sound.

**Ringtones** – Personalize your phone by downloading and assigning different ringtones to numbers in your Contacts.

**Wallpapers** – Download unique images to use as wallpapers – or make it easy to tell who’s calling by assigning specific images to numbers in your Contacts.

**Web** – Access the Internet and up-to-date news and information from your phone.

# Getting Started With Data Services

---

This section will help you learn the basics of using your data service, including managing your user name, launching a data connection, and navigating the Web with your phone.

## Your User Name

When you buy a phone and sign up for service, you're automatically assigned a user name, which is typically based on your wireless phone number.

When you use data services, your user name is submitted to identify you to the available network. The user name is also useful as a way to personalize services and as an online virtual identity.

Your user name will be automatically programmed into your phone. You don't have to enter it.

## Finding Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

To find your user name:

- You can find your user name under the **Phone Information** option in your phone's **Settings** menu ( **OK** > **Settings/Tools** > **Settings** > **Phone Information** > **Version** ).




## Launching the Web Browser

To launch the Web Browser:

- ▶ Press **OK** > **Web**. Your browser will open and your home page will be displayed.

## Connection Status and Indicators

Your phone's display lets you know the current status of your data connection through indicators which appear at the top of the screen. The following symbols are used:

-  Your data connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the data connection will terminate.
-  Your data connection is dormant (No data is being sent or received). Though not currently active, the phone can restart an active connection quickly when dormant; voice calls can be made and received.
-  Your phone is not currently able to access data service features.

If no indicator appears, your phone does not have a current data connection.

## Navigating in Data Services

Navigating data services is easy once you've learned a few basics. Here are some tips for getting around:

### Soft keys

While using data services, the bottom line of your phone's display will contain soft keys. These keys are shortcut controls for navigation and they correspond to the soft key buttons directly below the phone's display screen.

---

**Tip:** Depending on the context, the labels on the soft keys may change to indicate their function.

---

### To use soft keys:

- ▶ Press the desired soft key button. If an additional pop-up menu appears when you press the soft key button, select the menu items using your keypad (if they're numbered) or by highlighting the option and pressing **OK**.

## Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything.

### To scroll line by line:

- ▶ Press the Navigation Key up and down.

### To scroll page by page:

- ▶ Press the volume buttons on the side of the phone.

## Selecting

Once you've learned how to use the soft keys and scroll, you can start navigating through the Web.

### To select on-screen items:

- ▶ Use the Navigation Key to highlight the desired item, and then press the desired soft key button (or press **OK**).

---

**Tip:** You'll find that the left soft key is used primarily for selecting items. This soft key is often labeled "GO."

---

---

**Tip:** If the items on a page are numbered, you can use your keypad (number keys) to select an item.

---

Links appear as highlight-able text.

### To select links:

- ▶ Highlight the link and press the appropriate soft key.

## Going Back

To go back one page:

- ▶ Press  on your phone.



---

**Note:** The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

---

## Going Home

To return to the home page:

- ▶ Press and hold .  
– or –  
Press **MENU** (right soft key) and select **Home** ().


## Downloading Content

---

With data services and your new phone, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringtones, Wallpapers, and other applications.

## Accessing the Download Menus


To access the download menus:

1. Press  > **My Stuff**.
2. Select the type of content you wish to download (**Games, Ringtones, Applications, Wallpapers** or **Chat Flirt Fun**), and then select **Get New**. The Browser will start and take you to the corresponding download menu.

To access the download menus from the **Web Browser**:

1. From the home page, select **Get Stuff** and choose a category. Then browse for the application you wish to download.

## Downloading an Item

Once you've selected an item you wish to download, highlight it and press . You will see a summary page for the item including its title, the download detail, and the cost. Select the



Purchase link below the price to view the purchase confirmation page. Once on the purchase confirmation page, you will be shown more details about the download, as well as a link to view Terms & Conditions associated with the content.

To download a selected item:

1. From the information page, select the **Purchase** link. The item will download automatically.
2. Select an option to continue:
  - Select **Run/View** to assign the downloaded item (or to start it, in the case of a game or application). Your data session will end and you will be redirected to the appropriate phone menu screen.
  - Select **Set As** to assign a ringtone or wallpaper to a phone function.
  - Select **Get New** to browse for other items to download.

For complete information and instructions on downloading Games, Ringtones and Wallpapers, contact your service provider.

## Exploring the Web

---

With Web access on your phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news and weather, and shop on your phone anywhere on the available network.

In addition to the features already covered in this section, the home page offers access to these colorful, graphically rich Web categories, which may include **News, Weather, Entertainment, Sports, Money, Travel, Shopping,** and **Tools**, as well as other useful options such as **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

## Using the Browser Menu

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are supported, and certain functions, are not available. While navigating, the browser menu offers additional options to expand your use of the Web on your phone.

### Opening the Browser Menu

You may open the Browser menu anytime you're using the Browser, from any page you are viewing.

To open the Browser menu:

- ▶ Press **MENU** (right soft key).

Options available under the Browser menu include:

- **Home** to go back to the homepage.
- **Forward** to return to the next page.
- **Mark this page** allow the user to create a new bookmark.

- **My Bookmarks** allow the user navigate to an existing bookmark.
- **Search** to search the internet.
- **Send Page to** open the text messaging client with the current URL included in the message.
- **Go to Web Address** allow the user to navigate to a URL by entering it manually.
- **History** show allow the user to see recently viewed pages.
- **Page Info** show the user various information about a web page.
- **Browser Options** to set Browser options.

## Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

1. With the Browser open, press **MENU** (right soft key) and select **Go to Web Address**.
2. Use your keypad to enter a website address.
3. Press **OK** to go to the website.

---

**Note:** Not all Web sites are viewable on your phone.

---

## Restarting the Browser

If the Browser appears to be malfunctioning or responding slowly, you can often fix the problem by simply restarting it.

To reset the Browser:

1. Within the Browser, press **MENU** (right soft key) to open the Browser menu.
2. Select **Browser Options > Restart Browser**.

## Data Services FAQs

---


### How will I know when my phone is ready for data service?

Your user name will be displayed when you access **OK > Settings / Tools > Settings > Phone Information > Version**.

### How do I sign in for the first time?

You are automatically signed in to access data services when you use the Browser.


### How do I know when my phone is connected to data services?

Your phone automatically connects when data service is used or an incoming message arrives. Your phone will also display the  icon (Connecting takes about 10-12 seconds).

### **Can I make calls and use data services at the same time?**

You cannot use voice and data services simultaneously. If you receive a call while data service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress data session.


### **When is my data connection active?**

Your connection is active when data is being transferred. Incoming calls go directly to voicemail. When active, the  indicator flashes on your phone's display screen.

### **When is my data connection dormant?**

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed (The connection may become active again quickly). If no data is received for an extended period, the connection will be terminated.

### **Can I sign out of data services?**

You can sign out without turning off your phone; however, you will not be able to use the Web or other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out,  > **Settings/Tools** > **Settings** > **More...** > **Data** > **On/Off** (and select OFF) in your phone's menu.

Section 4

# Safety and Warranty Information

# Important Safety Information

---

## In This Section

---

- ◆ General Precautions
  - ◆ Maintaining Safe Use of and Access to Your Phone
  - ◆ Using Your Phone With a Hearing Aid Device
  - ◆ Caring for the Battery
  - ◆ Radiofrequency (RF) Energy
  - ◆ Owner's Record
  - ◆ Phone Guide Proprietary Notice
- 

**This phone guide contains important operational and safety information that will help you safely use your phone.** Failure to read and follow the information provided in this phone

guide may result in serious bodily injury, death, or property damage.

## General Precautions

---

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully extended, and over your shoulder.
- Try not to hold, bend, or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the

user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

---

**Note:** For the best care of your phone, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

---

### **Part 15.19 statement**

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions:

- (1) This device & its accessories may not cause harmful interference.
- (2) This device & its accessories must accept any interference received, including interference that may cause undesired operation.

### **Part 15.21 statement**

Change or Modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### **Part 15.105 statement**

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference or television reception, which can be

determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Maintaining Safe Use of and Access to Your Phone**

---

### **Do Not Rely on Your Phone for Emergency Calls**

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile phone



features are in use. Check with your local service provider for details.

### **Using Your Phone While Driving**

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

### **Following Safety Guidelines**

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

### **Using Your Phone Near Other Electronic Devices**

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals.

Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer about any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

---

**Note:** Always turn off the phone in health-care facilities and request permission before using the phone near medical equipment.

---

### **Turning Off Your Phone Before Flying**

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

### **Turning Off Your Phone in Dangerous Areas**

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your

phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

---

**Note:** Never transport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.

---

### **Restricting Children's Access to Your Phone**

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that use your airtime balance.

## **Using Your Phone With a Hearing Aid Device**

---

A number of phones offered by your service provider have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. **Your LG102 has an M4 and a T4 rating.**

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly

vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs. M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.) T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

## Caring for the Battery

### Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. LG is not aware of similar problems with LG

phones resulting from the proper use of batteries and accessories approved by LG. Use only approved batteries and accessories found through LG. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

### **Disposal of Lithium Ion (Li-Ion) Batteries**

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

## **Radiofrequency (RF) Energy**

---

### **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

### **Knowing Radiofrequency Safety**

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

### **Body-Worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (2.0 centimeters) from your body when transmitting. Use of non-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at [www.fcc.gov](http://www.fcc.gov).

## Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the

federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the LG102 are:  
Head: 1.3 W/kg; Body-worn: 1.0 W/kg

## FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: BEJLG100C.

More information on the phone's SAR can be found from the following FCC Web site:

<http://www.fcc.gov/oet/fccid>.

## Owner's Record

---

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: LG102 by LG®

Serial No.:

# Manufacturer's Warranty

---

## In This Section

---

### ◆ Manufacturer's Warranty

---

**Your phone has been designed to provide you with reliable, worry-free service.** If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

# Manufacturer's Warranty

---

## 1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit, and its enclosed accessories, will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.
- (2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.
- (3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.

- (4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
- (5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.
- (6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

## 2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damage resulting from use of the product in ways other than its intended manner.
- (2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.
- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.
- (5) Products which have had the serial number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, expressed or implied, either in fact or by operations of law, statutory or otherwise, including, but not limited to, any implied warranty of marketability, merchantability, or fitness for a particular use.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).

### **3. WHAT LG WILL DO:**

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

### **4. STATE LAW RIGHTS:**

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

### **5. HOW TO GET WARRANTY SERVICE:**

To obtain warranty service, please call the following telephone number from anywhere in the continental United States:

LG Electronics Service

201 James Record Road

Huntsville, AL 35824

Tel. 1-800-793-8896 Email: <http://us.lgservice.com>

Please call or write for the location of the LGE authorized service center nearest you and the procedures for obtaining warranty claims.



**A**

- Adding a New Contacts Entry 54
- Adding a Phone Number 57
- Airplane/Music Mode 40
- Alarm Clock 65-66
- Answering Calls 19
- Assigning Speed Dial Numbers 58

**B**

- Battery 14-16
  - Capacity 14
  - Charging 16
  - Installing 15
  - Removing 15
- Browser Menu 88

**C**

- Calculator 67
- Calendar 62-65
- Call History 49-53
  - Erasing 53

Making a Call From 50

Prepending a Phone Number 52

Saving a Phone Number From 51

Call History Options 50

Call Waiting 80

Caller ID 79

Calling Emergency Numbers 20

Contacts Entry Options 56

**D**

- Data Services 82
- Dialing Options 19
- Dialing Services 60
- Display Screen 11
- Display Settings 34

**E**

- Editing a Contacts 57
- Editing a Contacts Entry 59
- End-of-Call Options 22

EnteringText 26-29

Abc Mode 28

Preset Messages 29

Symbols 29

**F**

- Features 12
- Finding Contacts Entries 55
- Front View 7

**G**

- Getting Help 4
- Getting Started 2

**I**

- In-Call Options 21
- Introduction i

**K**

- Key Functions 8

**L**

- Location Settings 37

Lock Code  
    Changing 45  
Locking Your Phone 45

## M

Making Calls 18  
Messaging Settings 38  
Missed Call Notification 20

## N

Notepad 66

## P

Phone Number  
    Displaying 18  
    Finding 23  
    Saving 22  
Phone Setup Options 41

## S

Saving a Phone Number 22  
Security 44-48  
    Security Menu 44

Selecting a RingType for an  
    Entry 60  
Setting Up Service 2  
Setting Up Your Voicemail 3  
SMS Text Messaging 77-81  
Sound Settings 30  
Special Numbers 46

## T

T9 Text Input 27  
The Basics 6  
TTY 40  
Turning Your Phone Off 14  
Turning Your Phone On and Off  
    13

## U

Unlocking Your Phone 45  
Using Contacts 54  
Using the Charger 16

## V

Viewing History 49

Voicemail  
    Menu Key 76  
    Options 75  
    Retrieving 73  
    Setting Up 72

## W

Warranty 100



